APPENDIX G

NATIONAL FLOOD INSURANCE PROGRAM (NFIP) SURVEYS

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NATIONAL FLOOD INSURANCE PROGRAM (NFIP) SURVEY – 2025

MUNICIPALITY: AUGUSTA COUNTY

1. FLOODPLAIN IDENTIFICATION AND MAPPING			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Does the municipality maintain accessible copies of an effective Flood Insurance Rate Map (FIRM)/Digital Flood Insurance Rate Map (DFIRM)? Does the municipality maintain accessible copies of the most recent Flood Insurance Study (FIS)?	Place these documents in the local libraries or make available publicly.	Yes	Paper copies are available at the Community Development Office. Digital is incorporated into the online GIS available to the public
b. Has the municipality adopted the most current DFIRM/FIRM and FIS?	State the date of adoption, if approved.	Yes	Latest revision adopted 8/3/2015
c. Does the municipality support request for map updates?	If yes, state how.	Yes	Augusta County has worked with FEMA through the Cooperating Technical Partners (CTP) program to provide improved mapping along select waterways
d. Does the municipality share with Federal Emergency Management Agency (FEMA) any new technical or scientific data that could result in map revisions within 6 months of creation or identification of new data?	If yes, specify how.	Yes	Any project that would impact other properties is required to obtain a Letter of Map Revision (LOMR) from FEMA
e. Does the municipality provide assistance with local floodplain determinations?	If yes, specify how.	Yes	County will make determinations upon request
f. Does the municipality maintain a record of approved Letters of Map Change?	If yes, specify the responsible office.	Yes	County maintains all LOMC in paper and digital format in the office of Community Development

2. FLOODPLAIN MANAGEMENT			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Has the municipality adopted a compliant floodplain management ordinance that, at a minimum, regulates the following:	If yes, answer questions (1) through (4) below.	Yes	--
(1) Does the municipality issue permits for all proposed development in the Special Flood Hazard Areas (SFHAs)?	If yes, specify the office responsible.	Yes	Office of Community Development
(2) Does the municipality obtain, review, and utilize any Base Flood Elevation (BFE) and floodway data, and/or require BFE data for subdivision proposals and other development proposals larger than 50 lots or 5 acres?	If yes, specify the office responsible.	Yes	Office of Community Development
(3) Does the municipality identify measures to keep all new and substantially improved construction reasonably safe from flooding to or above the BFE, including anchoring, using flood-resistant materials, and designing or locating utilities and service facilities to prevent water damage?	If yes, specify the office responsible.	Yes	Office of Community Development
(4) Does the municipality document and maintain records of elevation data that document lowest floor elevation for new or substantially improved structures?	If yes, specify the office responsible.	Yes	Office of Community Development
b. If a compliant floodplain ordinance was adopted, does the municipality enforce the ordinance by monitoring compliance and taking remedial action to correct violations?	If yes, specify how.	Yes	Zoning inspection and upon receipt of complaints

2. FLOODPLAIN MANAGEMENT			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
c. Has the municipality considered adopting activities that extend beyond the minimum requirements? Examples include: • Participation in the Community Rating System • Prohibition of production or storage of chemicals in SFHA • Prohibition of certain types of structures, such as hospitals, nursing homes, and jails in SFHA • Prohibition of certain types of residential housing (manufactured homes) in SFHA • Floodplain ordinances that prohibit any new residential or nonresidential structures in SFHA	If yes, specify activities.	Yes	County prohibits creation of new lots in the floodplain, requires 1 ft of freeboard, and restricts development in the pool area of flood control dams
3. FLOOD INSURANCE			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Does the municipality educate community members about the availability and value of flood insurance?	If yes, specify how.	Yes	County provides information about the National Flood Insurance Program (NFIP) on its website
b. Does the municipality inform community property owners about changes to the DFIRM/FIRM that would impact their insurance rates?	If yes, specify how.	Yes	Yes, as part of the approval process of adopting revised maps
c. Does the municipality provide general assistance to community members regarding insurance issues?	If yes, specify how.	No	Augusta County directs residents and property owners to their insurance provider

NATIONAL FLOOD INSURANCE PROGRAM (NFIP) SURVEY – 2025

MUNICIPALITY: BATH COUNTY

1. FLOODPLAIN IDENTIFICATION AND MAPPING			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Does the municipality maintain accessible copies of an effective Flood Insurance Rate Map (FIRM)/Digital Flood Insurance Rate Map (DFIRM)? Does the municipality maintain accessible copies of the most recent Flood Insurance Study (FIS)?	Place these documents in the local libraries or make available publicly.	Yes	Documents are also available in the County Administration building
b. Has the municipality adopted the most current DFIRM/FIRM and FIS?	State the date of adoption, if approved.	Yes	8/29/2011
c. Does the municipality support request for map updates?	If yes, state how.	n/a	The County would provide support as requested
d. Does the municipality share with Federal Emergency Management Agency (FEMA) any new technical or scientific data that could result in map revisions within 6 months of creation or identification of new data?	If yes, specify how.	n/a	The County would provide new data if this occurred. It has not occurred in recent years
e. Does the municipality provide assistance with local floodplain determinations?	If yes, specify how.	Yes	Documentation and guidance on obtaining assumed elevations
f. Does the municipality maintain a record of approved Letters of Map Change?	If yes, specify the responsible office.	Yes	Building, Planning & Zoning

2. FLOODPLAIN MANAGEMENT			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Has the municipality adopted a compliant floodplain management ordinance that, at a minimum, regulates the following:	If yes, answer questions (1) through (4) below.	Yes	--
(1) Does the municipality issue permits for all proposed development in the Special Flood Hazard Areas (SFHAs)?	If yes, specify the office responsible.	Yes	Building, Planning & Zoning
(2) Does the municipality obtain, review, and utilize any Base Flood Elevation (BFE) and floodway data, and/or require BFE data for subdivision proposals and other development proposals larger than 50 lots or 5 acres?	If yes, specify the office responsible.	Yes	Building, Planning & Zoning
(3) Does the municipality identify measures to keep all new and substantially improved construction reasonably safe from flooding to or above the BFE, including anchoring, using flood-resistant materials, and designing or locating utilities and service facilities to prevent water damage?	If yes, specify the office responsible.	Yes	Building, Planning & Zoning
(4) Does the municipality document and maintain records of elevation data that document lowest floor elevation for new or substantially improved structures?	If yes, specify the office responsible.	Yes	Building, Planning & Zoning
b. If a compliant floodplain ordinance was adopted, does the municipality enforce the ordinance by monitoring compliance and taking remedial action to correct violations?	If yes, specify how.	Yes	Corrected to be brought into compliance

2. FLOODPLAIN MANAGEMENT			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
c. Has the municipality considered adopting activities that extend beyond the minimum requirements? Examples include: • Participation in the Community Rating System • Prohibition of production or storage of chemicals in SFHA • Prohibition of certain types of structures, such as hospitals, nursing homes, and jails in SFHA • Prohibition of certain types of residential housing (manufactured homes) in SFHA • Floodplain ordinances that prohibit any new residential or nonresidential structures in SFHA	If yes, specify activities.	n/a	--
3. FLOOD INSURANCE			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Does the municipality educate community members about the availability and value of flood insurance?	If yes, specify how.	Yes	Supply phone number for them to call
b. Does the municipality inform community property owners about changes to the DFIRM/FIRM that would impact their insurance rates?	If yes, specify how.	Yes	Public hearings when applicable
c. Does the municipality provide general assistance to community members regarding insurance issues?	If yes, specify how.	Yes	Provide information as available

NATIONAL FLOOD INSURANCE PROGRAM (NFIP) SURVEY – 2025

MUNICIPALITY: TOWN OF BRIDGEWATER

1. FLOODPLAIN IDENTIFICATION AND MAPPING			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Does the municipality maintain accessible copies of an effective Flood Insurance Rate Map (FIRM)/Digital Flood Insurance Rate Map (DFIRM)? Does the municipality maintain accessible copies of the most recent Flood Insurance Study (FIS)?	Place these documents in the local libraries or make available publicly.	Yes	Documents are both in local libraries and available on our Town website.
b. Has the municipality adopted the most current DFIRM/FIRM and FIS?	State the date of adoption, if approved.	Yes	2014
c. Does the municipality support request for map updates?	If yes, state how.	Yes	We haven't had any since before 2014, but would provide this as needed.
d. Does the municipality share with Federal Emergency Management Agency (FEMA) any new technical or scientific data that could result in map revisions within 6 months of creation or identification of new data?	If yes, specify how.	Yes	We haven't had to since before 2014, but we would provide this information as needed.
e. Does the municipality provide assistance with local floodplain determinations?	If yes, specify how.	Yes	We let people know they are in the floodplain and assist them with appropriate FEMA resources for their project.
f. Does the municipality maintain a record of approved Letters of Map Change?	If yes, specify the responsible office.	Yes	Zoning Department. We haven't had any in recent years.

2. FLOODPLAIN MANAGEMENT			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Has the municipality adopted a compliant floodplain management ordinance that, at a minimum, regulates the following:	If yes, answer questions (1) through (4) below.	Yes	The Town adopted language recommended in the Virginia Example Floodplain Management Ordinance.
(1) Does the municipality issue permits for all proposed development in the Special Flood Hazard Areas (SFHAs)?	If yes, specify the office responsible.	Yes	Zoning Department.
(2) Does the municipality obtain, review, and utilize any Base Flood Elevation (BFE) and floodway data, and/or require BFE data for subdivision proposals and other development proposals larger than 50 lots or 5 acres?	If yes, specify the office responsible.	Yes	Zoning Department. We currently have no vacant land of this size available for development in the SFHA.
(3) Does the municipality identify measures to keep all new and substantially improved construction reasonably safe from flooding to or above the BFE, including anchoring, using flood-resistant materials, and designing or locating utilities and service facilities to prevent water damage?	If yes, specify the office responsible.	Yes	Zoning Department. We review work performed in floodplain areas during the zoning permit review process.
(4) Does the municipality document and maintain records of elevation data that document lowest floor elevation for new or substantially improved structures?	If yes, specify the office responsible.	Yes	Zoning Department.
b. If a compliant floodplain ordinance was adopted, does the municipality enforce the ordinance by monitoring compliance and taking remedial action to correct violations?	If yes, specify how.	Yes	The Town will take remedial action to correct any violations.

c. Has the municipality considered adopting activities that extend beyond the minimum requirements? Examples include: • Participation in the Community Rating System • Prohibition of production or storage of chemicals in SFHA • Prohibition of certain types of structures, such as hospitals, nursing homes, and jails in SFHA • Prohibition of certain types of residential housing (manufactured homes) in SFHA • Floodplain ordinances that prohibit any new residential or nonresidential structures in SFHA	If yes, specify activities.	Yes	The Town participates in the Community Rating System. Activities include: 310 EC: Maintain Elevation Certificates and keep records of new or substantially improved structures in the SFHA. 320 MI: We provide basic flood information to inquirers, disseminate the publicity for credited elements, maintain a log of service, and keep new + old copies of our FIRM. 330 OP: We conduct/provide all credited outreach projects. 350LIB/LPD: Our local library continues to provide flood protection materials. 350 WEB: We conduct an annual review and keep the flood management page on our website updated. 420 OSP: We continue to preserve our open space in the floodplain. 420 LZ/OSI: We continue to enforce our ordinance for open space incentives. 430: We continue to enforce floodplain management provisions of our zoning code for which we are receiving credit 430 RA: We continue to enforce our procedures for administering our floodplain management regulations.

			440 AMD: We continue to use and update our flood data maintenance system on an annual basis as needed. 450 WQ: We continue to enforce the provisions of stormwater or other codes as they pertain to water quality. 502 RL: We annually send out a letter about property protection, flood insurance, and financial assistance to our repetitive loss properties. 510 FMP: We annually complete a progress report for our floodplain management plan action items and provide copies of that report to our Town Council and local media. 520 AR: We maintain open space lots.
3. FLOOD INSURANCE			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Does the municipality educate community members about the availability and value of flood insurance?	If yes, specify how.	Yes	We share information through our Town newsletter, website, and brochures.
b. Does the municipality inform community property owners about changes to the DFIRM/FIRM that would impact their insurance rates?	If yes, specify how.	No	--
c. Does the municipality provide general assistance to community members regarding insurance issues?	If yes, specify how.	Yes	We provide brochures and links to more information about flood insurance.

MUNICIPALITY: CITY OF BUENA VISTA

1. FLOODPLAIN IDENTIFICATION AND MAPPING			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
g. Does the municipality maintain accessible copies of an effective Flood Insurance Rate Map (FIRM)/Digital Flood Insurance Rate Map (DFIRM)? Does the municipality maintain accessible copies of the most recent Flood Insurance Study (FIS)?	Place these documents in the local libraries or make available publicly.	Yes	--
h. Has the municipality adopted the most current DFIRM/FIRM and FIS?	State the date of adoption, if approved.	Not Known	City always references most recent DFIRM/FIRM
i. Does the municipality support request for map updates?	If yes, state how.	Yes	City provides contact information and letters of support if needed.
j. Does the municipality share with Federal Emergency Management Agency (FEMA) any new technical or scientific data that could result in map revisions within 6 months of creation or identification of new data?	If yes, specify how.	No	City is unaware of process for this, or of what data would qualify.
k. Does the municipality provide assistance with local floodplain determinations?	If yes, specify how.	Yes	City uses GIS maps to provide general flood hazard zone location and directs to surveying firms for confirmation.
l. Does the municipality maintain a record of approved Letters of Map Change?	If yes, specify the responsible office.	Yes	Community Development

2. FLOODPLAIN MANAGEMENT			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
d. Has the municipality adopted a compliant floodplain management ordinance that, at a minimum, regulates the following:	If yes, answer questions (1) through (4) below.	Yes	--
(1) Does the municipality issue permits for all proposed development in the Special Flood Hazard Areas (SFHAs)?	If yes, specify the office responsible.	Yes	Community Development
(2) Does the municipality obtain, review, and utilize any Base Flood Elevation (BFE) and floodway data, and/or require BFE data for subdivision proposals and other development proposals larger than 50 lots or 5 acres?	If yes, specify the office responsible.	Yes	Community Development
(3) Does the municipality identify measures to keep all new and substantially improved construction reasonably safe from flooding to or above the BFE, including anchoring, using flood-resistant materials, and designing or locating utilities and service facilities to prevent water damage?	If yes, specify the office responsible.	Yes	Building Official/Property Maintenance Official
(4) Does the municipality document and maintain records of elevation data that document lowest floor elevation for new or substantially improved structures?	If yes, specify the office responsible.	Yes	Building Official/Property Maintenance Official
e. If a compliant floodplain ordinance was adopted, does the municipality enforce the ordinance by monitoring compliance and taking remedial action to correct violations?	If yes, specify how.	Yes	Building Official/Property Maintenance Official enforces through same process as other code violations

2. FLOODPLAIN MANAGEMENT			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
f. Has the municipality considered adopting activities that extend beyond the minimum requirements? Examples include: • Participation in the Community Rating System • Prohibition of production or storage of chemicals in SFHA • Prohibition of certain types of structures, such as hospitals, nursing homes, and jails in SFHA • Prohibition of certain types of residential housing (manufactured homes) in SFHA • Floodplain ordinances that prohibit any new residential or nonresidential structures in SFHA	If yes, specify activities.	Yes	City evaluated CRS in 2015 but determined not cost-effective at the time. Other measures listed have not been considered.

3. FLOOD INSURANCE			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
d. Does the municipality educate community members about the availability and value of flood insurance?	If yes, specify how.	No	--
e. Does the municipality inform community property owners about changes to the DFIRM/FIRM that would impact their insurance rates?	If yes, specify how.	No	--
f. Does the municipality provide general assistance to community members regarding insurance issues?	If yes, specify how.	No	--

MUNICIPALITY: CITY OF HARRISONBURG

1. FLOODPLAIN IDENTIFICATION AND MAPPING			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Does the municipality maintain accessible copies of an effective Flood Insurance Rate Map (FIRM)/Digital Flood Insurance Rate Map (DFIRM)? Does the municipality maintain accessible copies of the most recent Flood Insurance Study (FIS)?	Place these documents in the local libraries or make available publicly.	Yes	Physical copies available in the Community Development Office. Local website redirects people to the Virginia Flood Risk Information System and FEMA Flood Map Service Center.
b. Has the municipality adopted the most current DFIRM/FIRM and FIS?	State the date of adoption, if approved.	Yes	2008
c. Does the municipality support request for map updates?	If yes, state how.	Yes	Send out adjacent property owner notifications before, during, and after sign off on FEMA applications.
d. Does the municipality share with Federal Emergency Management Agency (FEMA) any new technical or scientific data that could result in map revisions within 6 months of creation or identification of new data?	If yes, specify how.	No	--
e. Does the municipality provide assistance with local floodplain determinations?	If yes, specify how.	Yes	Local Floodplain Administrator, with technical assistance from the City Engineer, makes the determination.
f. Does the municipality maintain a record of approved Letters of Map Change?	If yes, specify the responsible office.	Yes	The Department of Community Development retains physical copies.

2. FLOODPLAIN MANAGEMENT			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Has the municipality adopted a compliant floodplain management ordinance that, at a minimum, regulates the following:	If yes, answer questions (1) through (4) below.	Yes	--
(1) Does the municipality issue permits for all proposed development in the Special Flood Hazard Areas (SFHAs)?	If yes, specify the office responsible.	Yes	Department of Community Development
(2) Does the municipality obtain, review, and utilize any Base Flood Elevation (BFE) and floodway data, and/or require BFE data for subdivision proposals and other development proposals larger than 50 lots or 5 acres?	If yes, specify the office responsible.	Yes	Department of Community Development
(3) Does the municipality identify measures to keep all new and substantially improved construction reasonably safe from flooding to or above the BFE, including anchoring, using flood-resistant materials, and designing or locating utilities and service facilities to prevent water damage?	If yes, specify the office responsible.	Yes	Department of Community Development
(4) Does the municipality document and maintain records of elevation data that document lowest floor elevation for new or substantially improved structures?	If yes, specify the office responsible.	Yes	Department of Community Development
b. If a compliant floodplain ordinance was adopted, does the municipality enforce the ordinance by monitoring compliance and taking remedial action to correct violations?	If yes, specify how.	Yes	It's enforced through the Zoning Ordinance and has a progressive action process starting with written notification and ending through the court system.

2. FLOODPLAIN MANAGEMENT			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
c. Has the municipality considered adopting activities that extend beyond the minimum requirements? Examples include: • Participation in the Community Rating System • Prohibition of production or storage of chemicals in SFHA • Prohibition of certain types of structures, such as hospitals, nursing homes, and jails in SFHA • Prohibition of certain types of residential housing (manufactured homes) in SFHA • Floodplain ordinances that prohibit any new residential or nonresidential structures in SFHA	If yes, specify activities.	No	A major update project for the Zoning Ordinance is currently being worked on by staff. This may include revisions to the floodplain ordinance which could include higher standards. Pending staff review and further recommendation.
3. FLOOD INSURANCE			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Does the municipality educate community members about the availability and value of flood insurance?	If yes, specify how.	No	Unless they specifically ask.
b. Does the municipality inform community property owners about changes to the DFIRM/FIRM that would impact their insurance rates?	If yes, specify how.	Yes	Notify adjacent properties of changes via written and mailed notices.
c. Does the municipality provide general assistance to community members regarding insurance issues?	If yes, specify how.	Yes	During permitting processes and when specifically asked.

MUNICIPALITY: HIGHLAND COUNTY

1. FLOODPLAIN IDENTIFICATION AND MAPPING			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Does the municipality maintain accessible copies of an effective Flood Insurance Rate Map (FIRM)/Digital Flood Insurance Rate Map (DFIRM)? Does the municipality maintain accessible copies of the most recent Flood Insurance Study (FIS)?	Place these documents in the local libraries or make available publicly.	Yes	Documents are available at the County Administration building.
b. Has the municipality adopted the most current DFIRM/FIRM and FIS?	State the date of adoption, if approved.	Yes	2009
c. Does the municipality support request for map updates?	If yes, state how.	n/a	The County would provide support if requested. This has not happened in recent years.
d. Does the municipality share with Federal Emergency Management Agency (FEMA) any new technical or scientific data that could result in map revisions within 6 months of creation or identification of new data?	If yes, specify how.	n/a	The County would share if this occurred, but it hasn't occurred in recent years.
e. Does the municipality provide assistance with local floodplain determinations?	If yes, specify how.	Yes	Local floodplain administrator reviews.
f. Does the municipality maintain a record of approved Letters of Map Change?	If yes, specify the responsible office.	Yes	Department of Building and Zoning. None in recent years.

2. FLOODPLAIN MANAGEMENT			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Has the municipality adopted a compliant floodplain management ordinance that, at a minimum, regulates the following:	If yes, answer questions (1) through (4) below.	Yes	--
(1) Does the municipality issue permits for all proposed development in the Special Flood Hazard Areas (SFHAs)?	If yes, specify the office responsible.	Yes	Department of Building and Zoning
(2) Does the municipality obtain, review, and utilize any Base Flood Elevation (BFE) and floodway data, and/or require BFE data for subdivision proposals and other development proposals larger than 50 lots or 5 acres?	If yes, specify the office responsible.	Yes	Department of Building and Zoning
(3) Does the municipality identify measures to keep all new and substantially improved construction reasonably safe from flooding to or above the BFE, including anchoring, using flood-resistant materials, and designing or locating utilities and service facilities to prevent water damage?	If yes, specify the office responsible.	Yes	Department of Building and Zoning
(4) Does the municipality document and maintain records of elevation data that document lowest floor elevation for new or substantially improved structures?	If yes, specify the office responsible.	Yes	Department of Building and Zoning
b. If a compliant floodplain ordinance was adopted, does the municipality enforce the ordinance by monitoring compliance and taking remedial action to correct violations?	If yes, specify how.	Yes	Department of Building and Zoning/the County would take remedial action if deemed necessary.

2. FLOODPLAIN MANAGEMENT			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
c. Has the municipality considered adopting activities that extend beyond the minimum requirements? Examples include: • Participation in the Community Rating System • Prohibition of production or storage of chemicals in SFHA • Prohibition of certain types of structures, such as hospitals, nursing homes, and jails in SFHA • Prohibition of certain types of residential housing (manufactured homes) in SFHA • Floodplain ordinances that prohibit any new residential or nonresidential structures in SFHA	If yes, specify activities.	No	--
3. FLOOD INSURANCE			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Does the municipality educate community members about the availability and value of flood insurance?	If yes, specify how.	Yes	Upon request, County directs them to appropriate contacts.
b. Does the municipality inform community property owners about changes to the DFIRM/FIRM that would impact their insurance rates?	If yes, specify how.	Yes	Upon request, County directs them to appropriate contacts.
c. Does the municipality provide general assistance to community members regarding insurance issues?	If yes, specify how.	Yes	Upon request, County directs them to appropriate contacts.

NATIONAL FLOOD INSURANCE PROGRAM (NFIP) SURVEY – 2025

MUNICIPALITY: CITY OF LEXINGTON

1. FLOODPLAIN IDENTIFICATION AND MAPPING			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Does the municipality maintain accessible copies of an effective Flood Insurance Rate Map (FIRM)/Digital Flood Insurance Rate Map (DFIRM)? Does the municipality maintain accessible copies of the most recent Flood Insurance Study (FIS)?	Place these documents in the local libraries or make available publicly.	Yes	Documents are also available in the Planning & Development department
b. Has the municipality adopted the most current DFIRM/FIRM and FIS?	State the date of adoption, if approved.	Yes	April 6, 2000
c. Does the municipality support request for map updates?	If yes, state how.	?	City has not had a map update request during staff tenure (9.5 years)
d. Does the municipality share with Federal Emergency Management Agency (FEMA) any new technical or scientific data that could result in map revisions within 6 months of creation or identification of new data?	If yes, specify how.	?	If we were to create any new technical or scientific data, we would surely share it with FEMA
e. Does the municipality provide assistance with local floodplain determinations?	If yes, specify how.	Yes	By request of the floodplain manager
f. Does the municipality maintain a record of approved Letters of Map Change?	If yes, specify the responsible office.	No	FEMA has those

2. FLOODPLAIN MANAGEMENT			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Has the municipality adopted a compliant floodplain management ordinance that, at a minimum, regulates the following:	If yes, answer questions (1) through (4) below.	Yes	--
(1) Does the municipality issue permits for all proposed development in the Special Flood Hazard Areas (SFHAs)?	If yes, specify the office responsible.	Yes	Planning and Development
(2) Does the municipality obtain, review, and utilize any Base Flood Elevation (BFE) and floodway data, and/or require BFE data for subdivision proposals and other development proposals larger than 50 lots or 5 acres?	If yes, specify the office responsible.	Yes	Planning and Development office reviews BFE and floodway data, but there is not enough land in Lexington available for 50 lot subdivisions
(3) Does the municipality identify measures to keep all new and substantially improved construction reasonably safe from flooding to or above the BFE, including anchoring, using flood-resistant materials, and designing or locating utilities and service facilities to prevent water damage?	If yes, specify the office responsible.	Yes	Planning and Development
(4) Does the municipality document and maintain records of elevation data that document lowest floor elevation for new or substantially improved structures?	If yes, specify the office responsible.	Yes	Planning and Development
b. If a compliant floodplain ordinance was adopted, does the municipality enforce the ordinance by monitoring compliance and taking remedial action to correct violations?	If yes, specify how.	Yes	Compliance is achieved through building permit review process and have not needed to take corrective action in the last 9.5 years

2. FLOODPLAIN MANAGEMENT			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
c. Has the municipality considered adopting activities that extend beyond the minimum requirements? Examples include: • Participation in the Community Rating System • Prohibition of production or storage of chemicals in SFHA • Prohibition of certain types of structures, such as hospitals, nursing homes, and jails in SFHA • Prohibition of certain types of residential housing (manufactured homes) in SFHA • Floodplain ordinances that prohibit any new residential or nonresidential structures in SFHA	If yes, specify activities.	No	Very little land in Lexington is designated a SFHA and certainly not enough for a hospital, jail, or nursing home
3. FLOOD INSURANCE			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Does the municipality educate community members about the availability and value of flood insurance?	If yes, specify how.	No	The City would direct community members to appropriate contacts, if needed
b. Does the municipality inform community property owners about changes to the DFIRM/FIRM that would impact their insurance rates?	If yes, specify how.	No	No changes to the DFIRM/FIRM have occurred in the last 9.5 years
c. Does the municipality provide general assistance to community members regarding insurance issues?	If yes, specify how.	No	The City would direct community members to appropriate contacts, if needed

NATIONAL FLOOD INSURANCE PROGRAM (NFIP) SURVEY – 2025

MUNICIPALITY: ROCKBRIDGE COUNTY

1. FLOODPLAIN IDENTIFICATION AND MAPPING			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Does the municipality maintain accessible copies of an effective Flood Insurance Rate Map (FIRM)/Digital Flood Insurance Rate Map (DFIRM)? Does the municipality maintain accessible copies of the most recent Flood Insurance Study (FIS)?	Place these documents in the local libraries or make available publicly.	Yes	In the Office of Community Development and a GIS layer available on our web site
b. Has the municipality adopted the most current DFIRM/FIRM and FIS?	State the date of adoption, if approved.	Yes	April 6, 2000
c. Does the municipality support request for map updates?	If yes, state how.	Yes	The County would support updates to the current mapping.
d. Does the municipality share with Federal Emergency Management Agency (FEMA) any new technical or scientific data that could result in map revisions within 6 months of creation or identification of new data?	If yes, specify how.	No	The Office of Community Development would be happy to share any applicable information if requested
e. Does the municipality provide assistance with local floodplain determinations?	If yes, specify how.	Yes	Floodplain Determination Letters
f. Does the municipality maintain a record of approved Letters of Map Change?	If yes, specify the responsible office.	No	Until a few years ago, FEMA would send copies of LOMAs to Rockbridge County. The County no longer receives this correspondence. Therefore, we utilize the online FEMA map center to view LOMAS

2. FLOODPLAIN MANAGEMENT			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Has the municipality adopted a compliant floodplain management ordinance that, at a minimum, regulates the following:	If yes, answer questions (1) through (4) below.	Yes	--
(1) Does the municipality issue permits for all proposed development in the Special Flood Hazard Areas (SFHAs)?	If yes, specify the office responsible.	Yes	Office of Community Development & Building Department
(2) Does the municipality obtain, review, and utilize any Base Flood Elevation (BFE) and floodway data, and/or require BFE data for subdivision proposals and other development proposals larger than 50 lots or 5 acres?	If yes, specify the office responsible.	Yes	Office of Community Development & Building Department
(3) Does the municipality identify measures to keep all new and substantially improved construction reasonably safe from flooding to or above the BFE, including anchoring, using flood-resistant materials, and designing or locating utilities and service facilities to prevent water damage?	If yes, specify the office responsible.	Yes	Office of Community Development & Building Department
(4) Does the municipality document and maintain records of elevation data that document lowest floor elevation for new or substantially improved structures?	If yes, specify the office responsible.	Yes	Building Department
b. If a compliant floodplain ordinance was adopted, does the municipality enforce the ordinance by monitoring compliance and taking remedial action to correct violations?	If yes, specify how.	Yes	Office of Community Development & Building Department

2. FLOODPLAIN MANAGEMENT			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
c. Has the municipality considered adopting activities that extend beyond the minimum requirements? Examples include: • Participation in the Community Rating System • Prohibition of production or storage of chemicals in SFHA • Prohibition of certain types of structures, such as hospitals, nursing homes, and jails in SFHA • Prohibition of certain types of residential housing (manufactured homes) in SFHA • Floodplain ordinances that prohibit any new residential or nonresidential structures in SFHA	If yes, specify activities.	No	--
3. FLOOD INSURANCE			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Does the municipality educate community members about the availability and value of flood insurance?	If yes, specify how.	Yes	Provide information to citizens and interested parties
b. Does the municipality inform community property owners about changes to the DFIRM/FIRM that would impact their insurance rates?	If yes, specify how.	No	--
c. Does the municipality provide general assistance to community members regarding insurance issues?	If yes, specify how.	Yes	Provide maps to landowners and insurance companies

NATIONAL FLOOD INSURANCE PROGRAM (NFIP) SURVEY – 2025

MUNICIPALITY: ROCKINGHAM COUNTY

1. FLOODPLAIN IDENTIFICATION AND MAPPING			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Does the municipality maintain accessible copies of an effective Flood Insurance Rate Map (FIRM)/Digital Flood Insurance Rate Map (DFIRM)? Does the municipality maintain accessible copies of the most recent Flood Insurance Study (FIS)?	Place these documents in the local libraries or make available publicly.	Yes	Such maps and materials are available on the County's website and as a layer on the County's GIS map. Individual requests for paper copies are also made available by staff.
b. Has the municipality adopted the most current DFIRM/FIRM and FIS?	State the date of adoption, if approved.	Yes	August 18, 2014
c. Does the municipality support request for map updates?	If yes, state how.	No	The County does not collect data for or make modifications to the FEMA Special Flood Hazard Area.
d. Does the municipality share with Federal Emergency Management Agency (FEMA) any new technical or scientific data that could result in map revisions within 6 months of creation or identification of new data?	If yes, specify how.	Yes	Will be doing this process going forward based on recent conversation with DCR Floodplain Staff.
e. Does the municipality provide assistance with local floodplain determinations?	If yes, specify how.	Yes	Provide limited assistance in Approximate A zones but generally require P.E. involvement. (or a licensed Virginia Surveyor)
f. Does the municipality maintain a record of approved Letters of Map Change?	If yes, specify the responsible office.	Yes	Engineering Department

2. FLOODPLAIN MANAGEMENT			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Has the municipality adopted a compliant floodplain management ordinance that, at a minimum, regulates the following:	If yes, answer questions (1) through (4) below.	Yes	--
(1) Does the municipality issue permits for all proposed development in the Special Flood Hazard Areas (SFHAs)?	If yes, specify the office responsible.	Yes	Engineering Department
(2) Does the municipality obtain, review, and utilize any Base Flood Elevation (BFE) and floodway data, and/or require BFE data for subdivision proposals and other development proposals larger than 50 lots or 5 acres?	If yes, specify the office responsible.	Yes	Engineering Department
(3) Does the municipality identify measures to keep all new and substantially improved construction reasonably safe from flooding to or above the BFE, including anchoring, using flood-resistant materials, and designing or locating utilities and service facilities to prevent water damage?	If yes, specify the office responsible.	Yes	Building Inspections Department
(4) Does the municipality document and maintain records of elevation data that document lowest floor elevation for new or substantially improved structures?	If yes, specify the office responsible.	Yes	Engineering Department This process (collecting the 2nd Elevation Certificate) could be improved on our part.
b. If a compliant floodplain ordinance was adopted, does the municipality enforce the ordinance by monitoring compliance and taking remedial action to correct violations?	If yes, specify how.	Yes	Enforcement through building inspection processes if still under construction. If the violations are pre-existing, letters are sent detailing requirements for compliance.

2. FLOODPLAIN MANAGEMENT			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
c. Has the municipality considered adopting activities that extend beyond the minimum requirements? Examples include: • Participation in the Community Rating System • Prohibition of production or storage of chemicals in SFHA • Prohibition of certain types of structures, such as hospitals, nursing homes, and jails in SFHA • Prohibition of certain types of residential housing (manufactured homes) in SFHA • Floodplain ordinances that prohibit any new residential or nonresidential structures in SFHA	If yes, specify activities.	Yes	County floodplain ordinance prohibits mobile homes from being placed within the SFHA (unless placed on an approved existing foundation). County requires lowest finish floor to be elevated 2.0' above the BFE. County reduced SI/SD threshold from 50% of fair market value to 30%. Have considered joining CRS, but do not currently have adequate staffing capacity to manage program requirements.
3. FLOOD INSURANCE			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Does the municipality educate community members about the availability and value of flood insurance?	If yes, specify how.	Yes	Only by request – no proactive outreach. Information is also available on the County's website.
b. Does the municipality inform community property owners about changes to the DFIRM/FIRM that would impact their insurance rates?	If yes, specify how.	Yes	Per FEMA letter notification requirements.
c. Does the municipality provide general assistance to community members regarding insurance issues?	If yes, specify how.	Yes	Available to answer questions via phone, email, or in person.

MUNICIPALITY: CITY OF STAUNTON

1. FLOODPLAIN IDENTIFICATION AND MAPPING			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Does the municipality maintain accessible copies of an effective Flood Insurance Rate Map (FIRM)/Digital Flood Insurance Rate Map (DFIRM)? Does the municipality maintain accessible copies of the most recent Flood Insurance Study (FIS)?	Place these documents in the local libraries or make available publicly.	Yes	On the GIS
b. Has the municipality adopted the most current DFIRM/FIRM and FIS?	State the date of adoption, if approved.	Yes	1/6/2010
c. Does the municipality support request for map updates?	If yes, state how.	Yes	The City supports as requested
d. Does the municipality share with Federal Emergency Management Agency (FEMA) any new technical or scientific data that could result in map revisions within 6 months of creation or identification of new data?	If yes, specify how.	Yes	The City will share new data if the opportunity arises
e. Does the municipality provide assistance with local floodplain determinations?	If yes, specify how.	Yes	We answer requests
f. Does the municipality maintain a record of approved Letters of Map Change?	If yes, specify the responsible office.	Yes	Building Services Division

2. FLOODPLAIN MANAGEMENT			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
a. Has the municipality adopted a compliant floodplain management ordinance that, at a minimum, regulates the following:	If yes, answer questions (1) through (4) below.	Yes	--
(1) Does the municipality issue permits for all proposed development in the Special Flood Hazard Areas (SFHAs)?	If yes, specify the office responsible.	Yes	Building Services Division
(2) Does the municipality obtain, review, and utilize any Base Flood Elevation (BFE) and floodway data, and/or require BFE data for subdivision proposals and other development proposals larger than 50 lots or 5 acres?	If yes, specify the office responsible.	Yes	Building Services Division
(3) Does the municipality identify measures to keep all new and substantially improved construction reasonably safe from flooding to or above the BFE, including anchoring, using flood-resistant materials, and designing or locating utilities and service facilities to prevent water damage?	If yes, specify the office responsible.	Yes	Building Services Division
(4) Does the municipality document and maintain records of elevation data that document lowest floor elevation for new or substantially improved structures?	If yes, specify the office responsible.	Yes	Building Services Division
b. If a compliant floodplain ordinance was adopted, does the municipality enforce the ordinance by monitoring compliance and taking remedial action to correct violations?	If yes, specify how.	Yes	Notices sent for violations

2. FLOODPLAIN MANAGEMENT			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
c. Has the municipality considered adopting activities that extend beyond the minimum requirements? Examples include: • Participation in the Community Rating System • Prohibition of production or storage of chemicals in SFHA • Prohibition of certain types of structures, such as hospitals, nursing homes, and jails in SFHA • Prohibition of certain types of residential housing (manufactured homes) in SFHA • Floodplain ordinances that prohibit any new residential or nonresidential structures in SFHA	If yes, specify activities.	No	The City considered participating in CRS, but found that the cost/staff time outweighed the benefit. The City continues to consider this option, as appropriate.
3. FLOOD INSURANCE			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
d. Does the municipality educate community members about the availability and value of flood insurance?	If yes, specify how.	Yes	Web page on city website.
e. Does the municipality inform community property owners about changes to the DFIRM/FIRM that would impact their insurance rates?	If yes, specify how.	Yes	Public hearing and or Notice
f. Does the municipality provide general assistance to community members regarding insurance issues?	If yes, specify how.	Yes	Meet with and make recommendations.

MUNICIPALITY: CITY OF WAYNESBORO

1. FLOODPLAIN IDENTIFICATION AND MAPPING			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
g. Does the municipality maintain accessible copies of an effective Flood Insurance Rate Map (FIRM)/Digital Flood Insurance Rate Map (DFIRM)? Does the municipality maintain accessible copies of the most recent Flood Insurance Study (FIS)?	Place these documents in the local libraries or make available publicly.	Yes	The City has copies of this available in the Community Development Department.
h. Has the municipality adopted the most current DFIRM/FIRM and FIS?	State the date of adoption, if approved.	Yes	06/2012
i. Does the municipality support request for map updates?	If yes, state how.	No	--
j. Does the municipality share with Federal Emergency Management Agency (FEMA) any new technical or scientific data that could result in map revisions within 6 months of creation or identification of new data?	If yes, specify how.	Yes	The City will share new data when the opportunity arises.
k. Does the municipality provide assistance with local floodplain determinations?	If yes, specify how.	Yes	Zoning department assists as requested.
l. Does the municipality maintain a record of approved Letters of Map Change?	If yes, specify the responsible office.	Yes	Zoning department maintains this

2. FLOODPLAIN MANAGEMENT			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
d. Has the municipality adopted a compliant floodplain management ordinance that, at a minimum, regulates the following:	If yes, answer questions (1) through (4) below.	Yes	--
(1) Does the municipality issue permits for all proposed development in the Special Flood Hazard Areas (SFHAs)?	If yes, specify the office responsible.	Yes	Community Development Department
(2) Does the municipality obtain, review, and utilize any Base Flood Elevation (BFE) and floodway data, and/or require BFE data for subdivision proposals and other development proposals larger than 50 lots or 5 acres?	If yes, specify the office responsible.	Yes	Community Development Department
(3) Does the municipality identify measures to keep all new and substantially improved construction reasonably safe from flooding to or above the BFE, including anchoring, using flood-resistant materials, and designing or locating utilities and service facilities to prevent water damage?	If yes, specify the office responsible.	Yes	Community Development Department
(4) Does the municipality document and maintain records of elevation data that document lowest floor elevation for new or substantially improved structures?	If yes, specify the office responsible.	Yes	Community Development Department
e. If a compliant floodplain ordinance was adopted, does the municipality enforce the ordinance by monitoring compliance and taking remedial action to correct violations?	If yes, specify how.	Yes	Pre and post construction elevation certificates through the permitting process.

2. FLOODPLAIN MANAGEMENT			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
f. Has the municipality considered adopting activities that extend beyond the minimum requirements? Examples include: • Participation in the Community Rating System • Prohibition of production or storage of chemicals in SFHA • Prohibition of certain types of structures, such as hospitals, nursing homes, and jails in SFHA • Prohibition of certain types of residential housing (manufactured homes) in SFHA • Floodplain ordinances that prohibit any new residential or nonresidential structures in SFHA	If yes, specify activities.	Yes	No CRS; The City has a CUP per regulations from FEMA.
3. FLOOD INSURANCE			
Requirement	***Recommended Action***	***Yes/No***	***Comments***
g. Does the municipality educate community members about the availability and value of flood insurance?	If yes, specify how.	Yes	Upon request, the City will provide information or direct them to a contact
h. Does the municipality inform community property owners about changes to the DFIRM/FIRM that would impact their insurance rates?	If yes, specify how.	No	--
i. Does the municipality provide general assistance to community members regarding insurance issues?	If yes, specify how.	Yes	Upon request, the City will provide information or direct them to a contact